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## MALAY LANGUAGE TEACHER LEADERSHIP IN MANAGING PEDAGOGY AND THE USE OF INFORMATION AND COMMUNICATION TECHNOLOGY POST COVID-19

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### ABSTRACT

The COVID-19 pandemic that hit the world has caused changes in human life including the world of education. Among the changes that occur in education is the management of education that focuses on complete technological dependence. This study aims to identify the leadership of pedagogical management and the use of Information and Communication Technology (ICT) among Malay Language teachers as well as synthesize the influence of pedagogy and the use of ICT on the achievement of Malay Language among students. Questionnaires were distributed to a total of 300 randomly selected high school Malay teachers from the state of Selangor. The findings of the study show that the level of Malay teachers in managing pedagogy and using technology is at a high level. Findings also show that Malay language achievement increased starting in 2020 and 2021. From a multiple regression analysis, it was found that Malay language achievement for the year 2020 was influenced by pedagogical knowledge. Next, the achievement for the year 2021 was influenced by the use of technology. Meanwhile, the overall achievement of Malay Language in 2020 to 2021 was influenced by the leadership of Malay Language teachers in managing pedagogy and the use of ICT. The implications are to increase ICT training for Malay language teachers and non-option teachers, as well as revision of the Malay Language curriculum. Teachers need to be constantly exposed to courses and teaching activities that integrate ICT continuously. Findings also provide guidance to the Ministry of Education to enact or improve the Malay language curriculum and increase the professionalism of Malay Language teacher leadership in managing pedagogy and the use of ICT in Malay language teaching.

**Keywords:** Malay Language Teachers' Leadership; Managing Pedagogy; Use of Information and Communication Technology



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## INTRODUCTION

The COVID-19 pandemic that hit the world in 2019 resulted in huge changes in human life including the field of education. This situation requires educational institutions to change teaching and learning by adapting to online learning as students are in different places and classes could not be conducted face-to-face (Verawardina et al., 2020, Kirin et al. 2021).

In line with the rapidly developing digital era (Yusof, 2017), online teaching and learning methods are seen as the best way to continuously deliver knowledge in the post COVID-19 era. Emphasis on the use of ICT will be able to improve the quality of learning through the provision of internet access and provide a virtual learning environment for students. Knowledge and skills in the use of digital technology are necessary to improve the effectiveness of the teaching and learning (TnL) process carried out on students which involves the process of data collection and storage as well as the rapid channelling and dissemination of information. However, TnL process with the use of digital technology requires the expertise or skills of teachers (Bahador et al., 2017). This is because there are still teachers who are not yet fully prepared to implement online teaching so there is a need to first adjust (Aufia Aisa & Linta Lisvita, 2020). This scenario increases existing and new challenges for technology-based learning (Bao, 2020; Ebrahim et al., 2020; Zhang et al., 2020).

The application of active learning methods in the classroom (Che In & Ahmad, 2019) and using the medium of the internet is also a factor in the effectiveness of online TnL. However, one of the problems that exists is the limitation of internet access at home. According to a study by Luqman Arif Abdul Karim (2020), there is a difference in the distribution of the internet between urban and rural areas, which is a very large range of 70 to 30. The implementation of online teaching and learning causes teachers to take on the challenge of managing it effectively (Bao, 2020; Basilaia & Kvavadze, 2020; Goldschmidt & Msn, 2020). Teachers need to make plans, considerations and choose appropriate strategies as well as methods to achieve learning goals by managing learning effectively and to consider the wide and stable internet network access (Bilfaqih & Qomarudin, 2015). In addition, teachers also need to choose appropriate platforms such as Google Classroom, YouTube, WhatsApp, Telegram, Zoom, and Google Meet (Unik Hanifah Salsabila et al., 2020). To ensure the smoothness of online learning, parents, students and administrators need to be willing to provide suitable facilities such as laptops, mobile phones, and internet packages. According to Aufia Aisa and Linta Lisvita (2020), online teaching and learning at the time of Covid-19 has an impact in terms of techniques, teaching methods, media and learning activities. The challenge indirectly gives awareness to Malay teachers to continue teaching and learning based on technology during the COVID-19 pandemic.

Pedagogical management, technology and effective leadership practices among Malay language teachers can have an impact on producing excellent students. Referring to Jackson et al. (2010) teacher leadership is the process by which teachers, individually or collectively, influence peers, principals and other members of the school community to improve teaching and learning practices with the aim of increasing learning and achievement of students. A teacher who is capable of leading will give a high commitment to meet the needs of students, deliver clear teaching and learning content in the classroom, make balanced and rational judgments, take risks and try to train students to be role models who are able to stimulate positive actions of individuals around them.

Today's teacher's tasks are increasingly challenging to help each student improve their performance in lessons (Ani Omar, 2016). A quality teaching method that integrates technology will be able to help students follow the lesson well in addition to acquiring knowledge, skills and fostering a deep interest in the students. Effective teaching strategies centre on the teacher himself by using electronic mediums of computer-based technology, software, network systems and internet databases. This includes Learning Management System (LMS) applications, e-Learning, m-learning, Facebook, video streaming, online websites, and YouTube (Syed Chear, 2017; Yusof, 2018) with the application of voice, sound, picture, video and text techniques. Teaching and learning processes like these are able to create a conducive environment and attract students' attention to learn. As explained by Fryer and



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Vermunt (2018) the diversity of contexts and different lessons will influence the learning strategies adapted by students based on the developments that occur in the learning process. Therefore, the use of ICT in a thoughtful and planned manner can create a flexible, dynamic, fun and interesting learning environment which can subsequently increase student achievement in Malay language.

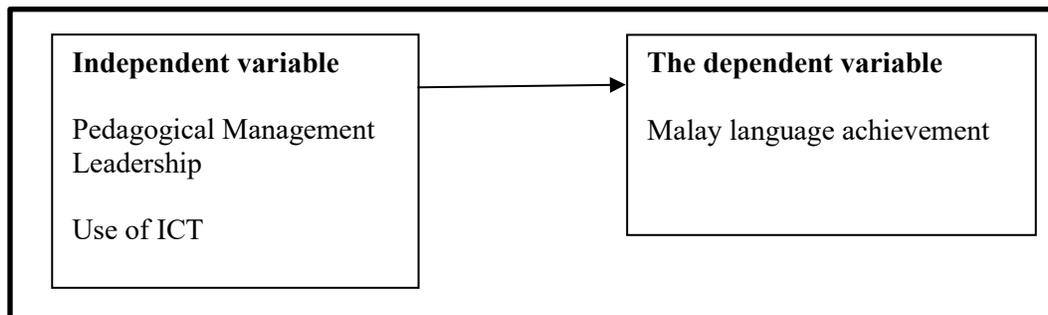
## **Study Objectives**

The objectives of this study are specified as follows:

1. To identify the level of pedagogical management leadership among Malay Language teachers in Selangor.
2. To identify the level of use of ICT among Malay Language teachers in Selangor.
3. To synthesize the influence of pedagogical leadership, and the use of ICT on Malay Language achievement in Selangor.

## **Conceptual Framework**

Based on the conceptual framework in Figure 1, there are two variables which are independent variables and dependent variables. An independent variable is a modified variable. While the dependent variable is the variable that is affected by the results of the approach used. The independent variables in this study consist of pedagogical management leadership, and the use of ICT which is measured in the form of a questionnaire. The dependent variable is Malay achievement.



**Figure 1:** Conceptual Framework

## **Model**

The debate about technology in education has changed from whether it should be used in the classroom to how it should be integrated in teaching and learning generally (Angeli, 2005; Sutherland et al., 2000). Early attempts to use technology in teaching and learning focused on teaching technology skills to pre-service teachers (Angeli & Valanides, 2005; Thompson & Mishra, 2007). However, educators have identified that technology skills alone are insufficient to prepare them well in the effort to use technology in education (Angeli & Valanides, 2009; Chai et al., 2010; Graham et al., 2009). Hardy (2010) asserts that pre-service teachers and in-service teachers agree that technology skills alone are not capable of providing and enabling them to teach effectively using technology.

Therefore, there is awareness among educators where "technology is not a transformative mechanism by itself. Technology is a tool used by its users to reconstruct things from the knowledge possessed by the teacher to the teaching content" (Angeli & Valanides, 2009, p. 157). The success of technology integration as said by Harris and Hofer (2009), is not dependent on the ability to use educational technology alone but rather on the teacher's mastery of curriculum content and pedagogy.

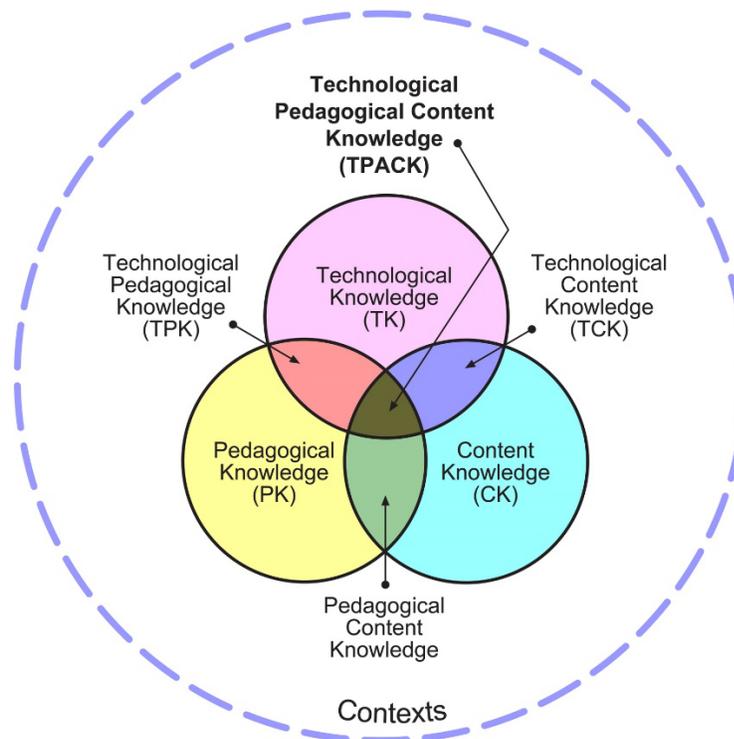
In this study, the Z model has been used to understand the relationship between leadership, pedagogical knowledge



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and technology on Malay language achievement. Based on this model, teaching using technology requires knowledge in technology, pedagogy and content to be taught (Mishra & Koehler, 2006). Their emphasis is on how teachers put these constructs together in their teaching. They put these constructs (technology, pedagogy and content knowledge, PPKT) together to form a framework known as Pedagogical Knowledge, content knowledge, technological knowledge, as described in Figure 2.

Figure 2 is a TPACK framework formed based on or as an extension of the pedagogic concept of knowledge content, Shulman (1986), which identifies the distinctive characteristics of knowledge for teaching. The PPKT or TPACK framework has seven constructs: Technological Knowledge (TK), Pedagogical Knowledge (PK), Content Knowledge (CK), Pedagogical Content Knowledge (PCK), Technological Content Knowledge (TCK), Technological Pedagogical Knowledge (TPK) and Technological Pedagogical Content Knowledge (TPCK) (Mishra & Koehler, 2006). A clearer description of the constructs in the TPACK framework will be stated below.



**Figure 2:** Components of TPACK (adaptation from Misha & Kohler, 2006)

The discussion above shows that teacher pedagogical management leadership is one of the requirements for a teacher to implement teaching and learning by integrating technology. However, Mishra and Kohler (2006) explained that the combination of pedagogical knowledge, content and technology becomes very important to complete the knowledge of teachers to implement effective teaching and learning.

### LITERATURE REVIEW

#### *Pedagogical Practice of Malay Language Teachers*

Student diversity is a challenge that needs to be addressed by all Malay language teachers in order to plan effective Malay language pedagogy. Pedagogy is the study of the teaching and learning process, classroom management,



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school organization and also teacher-student interaction. A Malay teacher needs to have effective pedagogical knowledge using approaches, strategies and techniques in delivering the Malay curriculum and know the content of the curriculum to be delivered taking into account student achievement. Malay language teachers also need to consider the changes that occur in the field of education (Yatim et al., 2020). Therefore, nowadays latest pedagogical approaches and techniques practiced by teachers such as different pedagogical approaches. A study by Sapian, N. A., and Mohammad, W. M. R. W. (2022) found that the level of teacher knowledge is unbalanced due to teacher unpreparedness, teacher acceptance and lack of exposure. The effective aspect of differentiated pedagogy requires the sensitivity of the teacher to understand the student's background while planning the teaching process and activities according to the student's ability level so that the student's achievement can be increased.

According to Subri, M. R., and Yaakub, R. (2021), to be an excellent teacher, pedagogical knowledge in terms of approaches such as communicative, thematic, fun learning, diversifying teaching aids, using technology as well as printed materials and classroom management skills.

### ***Pedagogical Practices during COVID-19 Pandemic***

The government has implemented the Movement Control Order (MCO) in phases by enforcing national border restrictions in addition to the closure of almost all economic and social sectors. In the context of education, the closure of schools and higher education institutions (HEIs) led policy makers namely the Malaysian Ministry of Education (MoE) and the Ministry of Higher Education (MoHE) to plan a sustainable strategy for the survival of the existing education system. As a result, the physical teaching and learning process has been changed to Teaching and Learning at Home (PdPR) with the implementation of digital technology or in other words online TnL across various levels of study (Kirin et al. 2021), in line with the development digital era that is rapidly developing. This situation causes educators, namely teachers to be tested by devising various TnL strategies to maintain student involvement, motivation and responsibility (Anim Zalina Azizan, 2020). Various approaches are carried out to ensure the smoothness of the PdPR process such as learning in the form of modules that are supplied by sending printed copies of learning materials directly to learning students and mass media such as KPM's DidikTV (Bernama, 2021b), in addition to the use of social media and 30 technology platforms (WhatsApp, Telegram, Google Classroom, Google Meet, etc.) (Mahlan & Hamat, 2020; Martina et al., 2020).

### ***Teacher Leadership in Schools***

In general, the leadership process is an activity that involves two parties, namely the leader group and also the subordinate group (Misdi et al., 2019). The concept of teacher leadership in the classroom is defined as the teacher is the leader while the students are considered as subordinates. This is so because teachers have the expertise and ability to influence their subordinates efficiently, that is in formal or informal situations. Therefore, teachers need to take appropriate measures to influence the students in an effort to obtain the desired results.

Mansor et al., (2018) in the article Teacher Leadership and the Guiding Principles divided 6 dimensions of the teacher leadership model which are; (1) leading improvements in teaching and learning (2) Lead by example (3) Leading in organizational development (4) Leading a culture of collaboration (5) Lead partnerships with the community and (6) Lead by example. While Ciulla (2004) considers leadership to be related to a person or how a person moves others to perform an action whether motivating followers, having a good relationship with followers, relating to organizational goals such as the ability to complete the vision and mission. Ethical leaders can influence the people they lead in an organization. The leader's responsibility is to guide and help the people he leads to improve good values to strengthen the position of the organization. Teacher leadership can raise the atmosphere of the school towards professional development, excellence, teacher autonomy, and openness.

One of the objectives of leadership is to focus on teaching and learning activities. Teacher professional leadership is also associated with educational leadership that includes pedagogical leadership (Fonsén & Soukainen, 2020; Khan



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et al., 2021), teacher competence (Manuel Roca-Piloso & Anibal Alonso-Betancourt, 2020), pedagogical models (Andrews & Abawi, 2017; Chihaia & Cretu, 2014). Most scholars describe pedagogical leadership as leadership actions that support the teaching and learning process (Contreras, 2016). The concept of pedagogical leadership also includes the concept of learning and knowledge leadership (Moral, 2018; Stein & Nelson, 2003), distributive leadership (Boe & Hognestad, 2017; Yang & Lim, 2020), transformational leadership (Rojas Carrasco et al., 2020) professional learning communities (Khan et al., 2021; Vijayadevar et al., 2019). This is inevitable, but specifically, 'pedagogy' is defined as the art, method and practice of teaching, especially as an academic or conceptual subject (Andrews & Abawi, 2017). The goal of this leadership is to lead, direct and transform individuals or organizations to achieve a goal (Stein & Nelson, 2003). In conclusion, leadership that is directed towards teaching and learning so that quality education can be achieved is the main focus in educational leadership (Rojas Carrasco et al., 2020).

All teachers, including Malay teachers, have high leadership skills and should be able to manage existing resources efficiently, especially in using information and communication technology (ICT). According to Kaware (2015), ICT is a combination of tools and technology resources used to manipulate and disseminate information and support the learning process in the 21st century. Among the technology equipment that is often used at this time are electronic and digital equipment, namely computers, internet, and multimedia technology. Today, the use of ICT is increasingly important in all fields including the field of education because of the ability to provide a proactive learning and teaching environment (Gabare et al., 2014). In a world that is increasingly using digital equipment, modern institutions, business organizations, governments, courts, sports organizations, educational institutes, universities, etc., there is a great need for the use of graphics, information retrieval, the use of electronic mail (e-mail), the use software, database usage, and others that are information oriented.

According to Raman, K (2019), the government has devised various strategies to cultivate the use of Information and Communication Technology in urban and rural schools. However, existing studies show that the use of ICT among teachers is still at a moderate level and is focused on the same school location. There are differences in the knowledge, skills and attitudes of using ICT among teachers in urban and rural areas.

ICT opens space for educators to apply various teaching techniques, while students are given the opportunity to hold the power of control for a learning session (Zamri & Nur Aisyah, 2011). This shows that ICT is able to create a more interesting learning environment compared to conventional methods that are only guided by textbooks. The ICT-based learning approach is able to have a positive effect on students in their PdP process. This is because of the process of transferring information from a static textbook to a new learning pattern that is more interesting, dynamic and interactive with the help of additional media such as audio, video, animation and graphics. This concept will replace traditional textbooks with electronic textbooks that are more user-friendly. According to Buckley and Smith (2008), the use of simulation through ICT in the learning process can improve students' skills to solve a problem. ICT applications have the ability to encourage students to think critically, solve problems and be motivated in learning. In addition, ICT simulation is able to integrate information more effectively in increasing more interesting learning opportunities. This causes students to have the opportunity to develop thinking skills at a higher level and change their thinking and behaviour in learning in terms of thinking, learning and obtaining information (Mohd Aizani, 2004; Zamri & Nur Aisyah, 2011).

In fact, technology is also a tool for education to promote student learning in the classroom. Teaching based on ICT is also able to improve student understanding with the presentation of teaching content with the help of text, pictures and sound (Shukri Ismail, 2015). In addition, the use of ICT can also maintain focus, improve cognitive ability and social learning skills in a more comfortable atmosphere in terms of their time and ability to learn KOMSAS (Zamri & Nur Aisyah, 2011). This interactive ICT has increased students' interest in their studies and can motivate them to learn. This is because, based on the multimedia features found in TMK, it can help to have high stimulation or motivation. The preparation of training and styling in TMK gives students the opportunity to strengthen their understanding of the short story lesson taught (Ros Azura, 2007). Student interest and motivation in the PdP process can also create positive implications.



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The change in teacher teaching pedagogy leadership is very significant since the world was hit by the Covid-19 pandemic because it has a big impact on the country's education system. The teachers need to implement blended teaching and learning through the use of digital media with traditional online methods as the main mechanism for imparting knowledge (Simah, 2021). The use of ICT in PdP is also able to improve students' understanding and achievement in learning, especially understanding the content of KOMSAS lessons more easily (Simah, 2017). Nur Aisyah Mohamad Noor et al., (2012) also agreed that the application of ICT in PdP KOMSAS has created more effective and entertaining learning. This is because the use of this method has successfully demonstrated its effectiveness in increasing students' interest and achievement in learning literary texts. Indirectly, the use of ICT can reduce students' negative perception that learning literary texts is difficult to understand. Research findings by Namiha Yahaya and Suziyani Mohamed (2019) show that the knowledge and skills of preschool teachers in integrating ICT in teaching and learning through the use of software and tools are high. The use of technology makes teaching easier, improves the quality of subjects and makes learning more effective.

A meta-analysis study has concluded that teachers are the main indicators that influence student achievement linked to leadership values. Teachers should practice learning leadership in their profession because a leader should produce people under him to become leaders (Durrant & Holden, 2006). McEwan (2003) sees someone who thinks that teaching is a role outside of the concept of leadership is completely inaccurate. This is because leadership that focuses on teaching requires support and cooperation among other teachers, especially teacher leadership. The value of the teacher's professionalism will be evident with the attributes of ability, skills, and the way of implementing something appropriately in a professional manner.

## **METHODOLOGY**

### ***Research Design***

A quantitative approach was used in this study to answer the research questions. The study is carried out descriptively by using the survey method. A questionnaire containing variable items related to pedagogical management leadership and the use of ICT among Malay Language teachers as well as synthesizing the influence of pedagogy, and the use of ICT on Malay Language achievement was distributed to the study respondents to obtain data for analysis purposes.

### ***Population and Sampling***

A total of 300 sets of questionnaires were distributed and filled out completely by Malay teachers in secondary schools in the state of Selangor. The study sample was randomly selected with proportional stratification.

This research instrument produced based on adaptations from instruments that had been built by previous researchers (Simah, 2017; Flowers & Algozine, 2000; Grainne and Marti Oliver, 2014; Kofi Acheaw Owusu, 2014; Mohd Jasmi Abd Rahman, 2008; Naffie Mat, 2012; and Rosnaini, 2006). The level of pedagogical leadership and ICT use was measured using a Likert scale based on the agreement and perspective of the respondents. The instrument was validated by three experts from the fields of Malay and Information and Communication Technology.

### ***Content and Construct Validity***

Content validity refers to the extent to which the tool for collecting data covers the content of the field being studied (Straub, 1989). The validity of the measurement tool can be improved by evaluating the statements formed based on the review of the test specifications by the panel (Noraini, 2010). Therefore, a total of three panellists were appointed to verify the level measurement tool of this study which covers pedagogical management leadership, use of ICT and Malay language achievement. The panel is Dr. Fadzilah Abd Rahman, Dr. Nor Asiah Ismail and Mrs. Siti



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Asiah Jarami. Panel selection is made based on areas of expertise, i.e. having expertise in their respective fields. A panel that specializes in the field of Malay Pedagogical Leadership consists of Dr. Fadzilah Abd Rahman, and Dr. Nor Asiah Ismail. While the panel that specializes in the field of Information and Communication Technology is Pn. Siti Asiah Jarami. The panel listed above is active in the field of teaching and research related to current issues of pedagogical leadership, and ICT in education.

The reliability of research instruments is often estimated by Alpha Cronbach (Hair et al. 2010; Sekaran 2005; Selim, 2003). The purpose is to ensure that this questionnaire has a good reliability coefficient before it is distributed to the study sample. Cronbach's alpha calculates the internal consistency coefficient for each variable using the same data. The value of the reliability coefficient is in the range of 0 to 1. There are many opinions that present the acceptable value of the reliability coefficient in a study. Among them is Nunnally (1978) saying that a reliability coefficient as low as 0.50 is still acceptable. However, a higher value or reliability coefficient is better (Sekaran, 2005) and Hair et al. (2010) also suggested a coefficient of 0.70 and above as a generally accepted reliability coefficient. According to Sekaran (2005), Cronbach's Alpha reliability value obtained less than 0.60 is considered bad. A Cronbach's Alpha value that exceeds 0.60 is said to have good reliability (Lewis et al., 2005). According to Ary et al. (2002), a reliability index of less than 0.40 is considered weak, 0.60 is good and more than 0.80 is very good. In the social science literature, Cronbach's Alpha is widely used because it provides a measure of reliability that can be obtained from a test session or a questionnaire administration (Leech et al., 2005).

Table 1 shows the reliability coefficient based on each construct in the questionnaire for this study. Findings show that the reliability value for each item is above 0.60, and this shows that the data is accepted. This shows that the measurement tool used for this study has a good reliability value and is suitable for all Cronbach's Alpha values for each variable is above 0.60.

**Table 1: Reliability Coefficient Study Based on Variables**

| <b>Variables</b>                  | <b>Cronbach's Alpha</b> |
|-----------------------------------|-------------------------|
| Pedagogical Management Leadership | .926                    |
| The use of Technology             | .893                    |
| Malay Language Achievement        | .718                    |

## **Data analysis**

Data were analyzed using SPSS Version 26 software in a descriptive manner that depicts mean values, standard deviations, percentages and frequencies. The level of pedagogical management leadership and the use of ICT among Malay teachers as well as synthesizing the influence of pedagogy, and the use of ICT on Malay achievement are divided into three categories based on mean values, which are high level (3.68 - 5.00), medium level (2.34 - 3.67), and low (1.00 - 2.33).

## ***The Level of Pedagogical Management Leadership Among Malay Language Teachers in Selangor Post-Covid-19***

Table 2 below shows the distribution of the level of pedagogic leadership among Malay language teachers in post-Covid-19. The results shows that a majority of 89.7 percent (269), mean 4.15 Malay teachers implement the question and answer method when teaching, as well as 82.0 percent (246), mean 4.00 Malay teachers use the project method in teaching, followed by 81.7 percent (245), mean 4.01 Malay teachers use problem-solving



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methods in teaching, 81.3 percent (244), mean 4.01 Malay teachers use collaboration methods when teaching, 75.7 percent (227), mean 3.92 Malay teachers use explanation techniques when teaching, 73.0 percent (219), mean 3.84 Malay teachers implement the 'gallery walk' method when teaching, 71.6 percent (245), mean 4.01 Malay teachers encourage students to implement brainstorming techniques in teaching, 69.3 percent (208), mean 3.72 Malay teachers implement group discussion activities in teaching, 66.3 percent (199), mean 3.73 Malay teachers implement explanation while teaching, 55.0 percent (165), mean 3.58 Malay teachers implement the hot seat technique while teaching and the lowest percentage is 49.0 percent (147), mean 3.47 Malay teachers implement the role play technique in teaching. An average of 72.7 percent (219), mean = 3.85, the level of Malay pedagogical leadership among Malay language teachers post-Covid-19 is at a high level.

**Table 2: Data Distribution of Malay Language Pedagogy Leadership Level**

| No.          | Items   | Scale       |             |               |               |                             | Total<br>(300)              | Mean                   | SD       | Level |
|--------------|---|-------------|-------------|---------------|---------------|-----------------------------|-----------------------------|------------------------|----------|-------|
|              |   | 1<br>SD     | 2<br>D      | 3<br>N        | 4<br>A        | 5<br>SA                     |                             |                        |          |       |
| 1            | I implement explanation techniques while teaching.                      | 5.7<br>(17) | 1.0<br>(3)  | 17.7<br>(53)  | 47.0<br>(141) | 28.7<br>(86)                | <b>75.7</b><br><b>(227)</b> | <b>3.92</b>            | 1.0<br>0 | High  |
| 2            | I implement the question and answer method while teaching.              | 4.7<br>(14) | 1.7<br>(5)  | 4.0<br>(12)   | 53.7<br>(161) | 36.0<br>(108)               | <b>89.7</b><br><b>(269)</b> | <b>4.15</b>            | .93<br>2 | High  |
| 3            | I use the project method in teaching.                                   | 4.7<br>(14) | 1.7<br>(5)  | 11.7<br>(35)  | 53.3<br>(160) | 28.7<br>(86)                | <b>82.0</b><br><b>(246)</b> | <b>4.00</b>            | .94<br>5 | High  |
| 4            | I implement group discussion activities in teaching.                    | 3.7<br>(11) | 5.0<br>(15) | 22.0<br>(66)  | 54.0<br>(162) | 15.3<br>(46)                | <b>69.3</b><br><b>(208)</b> | <b>3.72</b>            | .91<br>1 | High  |
| 5            | I use problem solving methods in teaching.                              | 4.7<br>(14) | 1.0<br>(3)  | 12.7<br>(38)  | 51.7<br>(155) | 30.0<br>(90)                | <b>81.7</b><br><b>(245)</b> | <b>4.01</b>            | .94<br>3 | High  |
| 6            | I encourage students to implement brainstorming techniques in teaching. | 4.3<br>(13) | 1.0<br>(3)  | 13.0<br>(39)  | 52.3<br>(157) | 29.3<br>(88)                | <b>71.6</b><br><b>(245)</b> | <b>4.01</b>            | .94<br>3 | High  |
| 7            | I implement collaboration methods when teaching.                        | 4.7<br>(14) | 0.3<br>(1)  | 13.7<br>(41)  | 52.3<br>(157) | 29.0<br>(87)                | <b>81.3</b><br><b>(244)</b> | <b>4.01</b>            | .92<br>5 | High  |
| 8            | I implement the 'gallery walk' method when teaching.                    | 4.0<br>(12) | 2.0<br>(6)  | 21.0<br>(63)  | 51.7<br>(155) | 21.3<br>(64)                | <b>73.0</b><br><b>(219)</b> | <b>3.84</b>            | .91<br>7 | High  |
| 9            | I implement the hot seat technique when teaching.                       | 3.3<br>(10) | 6.7<br>(20) | 35.0<br>(105) | 38.7<br>(116) | 16.3<br>(49)                | <b>55.0</b><br><b>(165)</b> | <b>3.58</b>            | .95<br>2 | High  |
| 10           | I implement role playing techniques in teaching.                        | 3.3<br>(10) | 7.3<br>(22) | 40.3<br>(121) | 36.7<br>(110) | 12.3<br>(37)                | <b>49.0</b><br><b>(147)</b> | <b>3.47</b>            | .91<br>9 | High  |
| 11           | I implement explanation techniques while teaching.                      | 3.3<br>(10) | 7.0<br>(21) | 23.3<br>(70)  | 46.0<br>(138) | 20.3<br>(61)                | <b>66.3</b><br><b>(199)</b> | <b>3.73</b>            | .97<br>3 | High  |
| Overall Mean |   |             |             |               |               | <b>72.2</b><br><b>(219)</b> | <b>3.85</b>                 | <b>.94</b><br><b>1</b> | High     |       |

1-Strongly Disagree 2-Disagree 3-Neutral 4-Agree 5-Strongly Agree



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### *The Level of Technology Use in the Implementation of Teaching and Learning of Malay Language Teachers Post Covid 19*

Table 3 below shows the distribution of the level of technology use in the implementation of teaching and learning of Malay teachers after COVID 19. The results of the study show that the majority of 61.3 percent (184), mean 3.60 Malay language teachers give instructions to students using WhatsApp, as well as 51.0 percent (153), mean 3.57 Malay language teachers carry out discussions with students using Google Meet, followed by 44.3 percent (133), mean 3.31 Malay teachers deliver lessons offline using Telegram, 42.3 percent (127), mean 3.30 Malay language teachers give training to students using Google Form, 40.0 percent (120), mean 3.15 Malay language teachers give exercises to students using Quizizz 35.6 percent (107), mean 3.14 Malay language teachers give explanations using Google Classroom, 30.3 percent (91), mean 2.87 Malay language teachers give training for students using Kahoot, 29.0 percent (87), mean 2.93 Malay language teachers provide teaching materials using Canva, 27.6 percent (83), mean 2.79 Malay language teachers prepare notes related to teaching topics using MyLink, 26.3 percent (80), mean 2.93 Malay language teachers prepare teaching materials using Slido, 24.7 percent (74), mean 2.76 Malay language teachers use the Padlet application to attract students' interest and respond to the questions asked, 22.6 percent (68), mean 2.70 Malay teachers give training to students using Wordwall, 20.0 percent (60), mean 2.68 Malay language teachers give training for students using Liveworksheet, 21.0 percent (63), mean 2.67 Malay language teachers recording teaching videos using Kinemaster, 15.7 percent (47), mean 2.58 Malay language teachers performing interactive activities using Classpoint, 15.7 percent (37), mean 2.53 Malay teachers assess students' understanding using the SurveyHeart application, 14.7 percent (44), mean 2.55 Malay teachers ask students to respond through Mentimeter, and finally the lowest percentage is 12.3 percent (37), mean 2.52 Malay teachers give training to students using Blooket. An average of 29.6 percent (88), mean = 2.86 shows that the level of technology use in the teaching and learning of Malay language teachers after COVID 19 is at a moderate level.

**Table 3:** *Data Distribution of the Level of Technology Use in Teaching and Learning of Malay Teachers Post Covid 19*

| No. | Item  | Scale  |               |              |               |              | Total<br>(300)              | Mean        | SD   | Level   |
|-----|---|--------|---------------|--------------|---------------|--------------|-----------------------------|-------------|------|---------|
|     |   | 1<br>N | 2<br>R        | 3<br>S       | 4<br>O        | 5<br>E       |                             |             |      |         |
| 1   | I give instructions to students using WhatsApp              |        | 19.0<br>(57)  | 19.7<br>(59) | 44.0<br>(132) | 17.3<br>(52) | <b>61.3</b><br><b>(184)</b> | <b>3.60</b> | .985 | High    |
| 2   | I deliver lessons offline using Telegram                    |        | 23.7<br>(71)  | 32.0<br>(96) | 34.3<br>(103) | 10.0<br>(30) | <b>44.3</b><br><b>(133)</b> | <b>3.31</b> | .943 | High    |
| 3   | I prepare notes related to teaching topics using Mylink     |        | 54.7<br>(164) | 17.7<br>(53) | 21.3<br>(64)  | 6.3<br>(19)  | <b>27.6</b><br><b>(83)</b>  | <b>2.79</b> | .987 | Average |
| 4   | I prepare teaching materials using Slido                    |        | 45.7<br>(137) | 27.7<br>(83) | 14.3<br>(43)  | 12.3<br>(37) | <b>26.3</b><br><b>(80)</b>  | <b>2.93</b> |      | Average |
| 5   | I prepare teaching materials using Canva                    |        | 47.7<br>(143) | 23.3<br>(70) | 17.7<br>(53)  | 11.3<br>(34) | <b>29.0</b><br><b>(87)</b>  | <b>2.93</b> | 1.05 | Average |
| 6   | I conduct discussions with students using Google Meet       |        | 17.7<br>(53)  | 31.3<br>(94) | 27.0<br>(81)  | 24.0<br>(72) | <b>51.0</b><br><b>(153)</b> | <b>3.57</b> | 1.04 | High    |
| 7   | I ask the students to provide a response through Mentimeter |        | 64.3<br>(193) | 21.0<br>(63) | 10.0<br>(30)  | 4.7<br>(14)  | <b>14.7</b><br><b>(44)</b>  | <b>2.55</b> | .854 | Low     |
| 8   | I give explanations using Google Classroom                  |        | 34.7<br>(104) | 29.7<br>(89) | 22.3<br>(67)  | 13.3<br>(40) | <b>35.6</b><br><b>(107)</b> | <b>3.14</b> | 1.04 | Average |
| 9   | I give training to students using Blooket                   |        | 64.0<br>(192) | 23.7<br>(71) | 8.3<br>(25)   | 4.0<br>(12)  | <b>12.3</b><br><b>(37)</b>  | <b>2.52</b> | .811 | Low     |



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|                     |   |               |              |              |              |                             |             |             |         |
|---------------------|---|---------------|--------------|--------------|--------------|-----------------------------|-------------|-------------|---------|
| 10                  | I give training to students using Liveworksheet                                       | 59.0<br>(177) | 21.0<br>(63) | 13.3<br>(40) | 6.7<br>(20)  | <b>20.0</b><br><b>(60)</b>  | <b>2.68</b> | .943        | Average |
| 11                  | I give exercises to students using Wordwall   | 58.7<br>(176) | 18.7<br>(58) | 16.3<br>(49) | 6.3<br>(19)  | <b>22.6</b><br><b>(68)</b>  | <b>2.70</b> | .958        | Average |
| 12                  | I give training to students using Google Forms  | 29.0<br>(87)  | 28.7<br>(86) | 25.3<br>(76) | 17.0<br>(51) | <b>42.3</b><br><b>(127)</b> | <b>3.30</b> | 1.06        | Average |
| 13                  | I give exercises to students using Quizizz  | 39.7<br>(119) | 20.3<br>(61) | 25.3<br>(76) | 14.7<br>(44) | <b>40.0</b><br><b>(120)</b> | <b>3.15</b> | 1.10        | Average |
| 14                  | I give exercises to students using Kahoot   | 51.3<br>(154) | 18.3<br>(55) | 22.3<br>(67) | 8.0<br>(24)  | <b>30.3</b><br><b>(91)</b>  | <b>2.87</b> | 1.02        | Average |
| 15                  | I implemented an interactive activity using Classpoint                                | 63.0<br>(189) | 21.3<br>(64) | 10.7<br>(32) | 5.0<br>(15)  | <b>15.7</b><br><b>(47)</b>  | <b>2.58</b> | .872        | Low     |
| 16                  | I use the Padlet application to engage students in responding to the questions asked. | 58.7<br>(176) | 16.7<br>(50) | 14.7<br>(44) | 10.0<br>(30) | <b>24.7</b><br><b>(74)</b>  | <b>2.76</b> | 1.03        | Average |
| 17                  | I assessed students' understanding using the SurveyHeart application                  | 67.0<br>(201) | 17.3<br>(52) | 11.0<br>(33) | 4.7<br>(14)  | <b>15.7</b><br><b>(37)</b>  | <b>2.53</b> | .867        | Low     |
| 18                  | I recorded an instructional video using Kinemaster                                    | 62.0<br>(186) | 17.0<br>(51) | 13.3<br>(40) | 7.7<br>(23)  | <b>21.0</b><br><b>(63)</b>  | <b>2.67</b> | .976        | Average |
| <b>Overall mean</b> |   |               |              |              |              | <b>29.6</b><br><b>(88)</b>  | <b>2.86</b> | <b>.972</b> | Average |

1 Never    2 Rarely    3 Sometimes    4 Often    5 Everyday

### **Level of Malay Language Achievement for All Students in the Level Taught (2020)**

#### *Student Achievement in Malay Language Subjects Post COVID 19 Year 2020*

Table 4 below shows the distribution of student achievement data in Malay language subject after the pandemic of COVID 19 in 2020. The results show that the majority of 30.3 percent (91) of student achievement in learning Malay language after COVID 19 is in the honours level (66-79), while 28.3 percent (85) of student achievement in learning Malay after COVID 19 is at a good level (51-60), 27.7 percent (83) of student achievement in learning Malay language after COVID 19 is at a moderate level (36-50), finally 13.7 percent (41) of student achievement in learning Malay language after COVID 19 is at an excellent level (80-100).

**Table 4: Distribution of Student Achievement Data in 2020**

| Malay Language Achievement Level in 2020 | Frequency  | Percentage   |
|--|------------|--------------|
| Moderate (36-50)                         | 83         | 27.7         |
| Good (51-60)                             | 85         | 28.3         |
| Honours (66-79)                          | 91         | 30.3         |
| Excellent (80-100)                       | 41         | 13.7         |
| Total                                    | <b>300</b> | <b>100.0</b> |



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## ***Student Achievement in Malay Language Subjects Post COVID-19 Year 2021***

Table 5 below shows the distribution of student achievement data in Malay language subjects after COVID 19 in 2021. The results of the study show that the majority of 36.0 percent (108) of student achievement in learning Malay language after COVID 19 is in the honours level (66-79), while 28.0 percent (84) of student achievement in learning Malay language after COVID 19 is at a good level (51-60), 19.3 percent (58) of student achievement in learning Malay after COVID 19 is at an excellent level (80-100), 15.7 percent (47) student achievement in learning Malay after COVID 19 is in the moderate level (36-50), and finally 1.0 percent (3) student achievement in learning Malay after COVID 19 is in the Weak level (0-35).

**Table 5: Distribution of Student Achievement Data in 2021**

| Malay Language Achievement Level<br>Year 2021 | Frequency  | Percentage   |
|---|------------|--------------|
| Weak (0-35)                                   | 3          | 1.0          |
| Average (36-50)                               | 47         | 15.7         |
| Good (51-60)                                  | 84         | 28.0         |
| Honours (66-79)                               | 108        | 36.0         |
| Excellent (80-100)                            | 58         | 19.3         |
| Total   | <b>300</b> | <b>100.0</b> |

## ***A Significant Relationship Between Malay Language Pedagogical Leadership with The Use of Technology In the Implementation of Teaching and Learning Malay Language Teachers Post COVID 19***

Pearson's correlation  $r$  is used to see the significant relationship between all the variables that want to be measured. The justification or assumption of using Pearson correlation  $r$  is because:

- i. all independent and dependent variables are Likert scale
- ii. both independent and dependent variables from ordinal data
- iii. both independent and dependent variables are normally distributed (by normality test)

The interpretation of the correlation value in this study uses the value of the Pearson  $r$  correlation coefficient as shown in the following Table 6:

**Table 6: Value of the Correlation Coefficient 'r'**

| Correlation value (r) | Indicator      |
|-----------------------|----------------|
| 0.01 – 0.09           | Can be ignored |
| 0.10 – 0.29           | Low            |
| 0.30 – 0.49           | Simple         |
| 0.50 – 0.69           | Strong         |
| 0.70 – 0.99           | Very high      |
| 1.00                  | Perfect        |

Source: Davies, I.I.C. 1971. *The Management of Learning*. London: C. Gain Hill.

Table 7 below shows the data distribution of a significant relationship between the pedagogical knowledge of the Malay language and the use of technology in the implementation of the teaching and learning of the Malay language teacher after COVID 19. The findings of the study show that there is a significant relationship between the



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pedagogical knowledge of the Malay language and the use of technology in the implementation of the teacher's teaching and learning Malay language after COVID 19,  $r = .436^{**}$ ,  $sig = .001$  ( $p < .01$ ). The relationship value is moderately high. Because the Pearson  $r$  correlation value is positive, it means that the higher the pedagogical knowledge of Malay teachers, the higher the use of technology in the implementation of teaching and learning of Malay teachers after COVID 19.

Since there is a significant relationship between Malay pedagogic knowledge and the use of technology in the implementation of teaching and learning of Malay teachers after COVID 19, then  $H_0$  fails to be accepted.

**Table 7:** Data Distribution of the Significant Relationship Between Malay Pedagogical Knowledge and the Use of Technology in the Implementation of Teaching and Learning of Malay Teachers Post COVID 19

| Variable  | Pearson Correlation | Significance Value | Level of Relationship |
|---|---------------------|--------------------|-----------------------|
| Malay Pedagogical Knowledge Using Technology in the Implementation of Teaching and Learning of Malay Teachers Post COVID 19 | .436**              | .001               | Moderate High         |

## DISCUSSION

Teachers and school administrators as pedagogical leaders play an important role in determining common goals for the school (Muli et al., 2017). This is in line with the opinion of Misdi et al. (2019), which states that the leadership process is an activity that involves two parties, namely the leaders and subordinates. It cannot be denied that the role of pedagogical leadership will help to gain wide access and high-quality educational opportunities to all students (Reis & Flores, 2014; Rogers, 2019). Pedagogical leadership also creates teachers' professional development beliefs and practices (Khan et al., 2021; Vijayadevar et al., 2019). This leadership approach also involves holistic educational pedagogical leadership (Muli et al., 2017; Reis & Flores, 2014). Most researchers also think that pedagogical leadership cannot be separated from distributive leadership (Heikka et al., 2021; Yang & Lim, 2020), emotional intelligence (Gento Palacios et al., 2020) and professional learning communities (Khan et al., 2021; Vijayadevar et al., 2019; Yaakob et al., 2020). In the context of educational leadership, the competence of educational leadership is very important, high impact to meet the needs of teachers and students as well as organizations in implementing clear teaching and learning content in the classroom, making balanced and rational judgments, taking risks in an effort to create quality human capital. The aftermath of the COVID-19 pandemic has changed the PdP landscape from physical face-to-face methods to face-to-face online showing that pedagogy and technology are very important in the PdP process. The main challenge and initiative of the MoE during the situation is to continue teaching online to face the Covid-19 pandemic is a very effective step (Simah, 2021). In relation to that, the level of pedagogical management leadership among Malay teachers in Selangor, the level of use of ICT among Malay teachers in Selangor and synthesizing the influence of pedagogical leadership, and the use of ICT on Malay achievement in Selangor. This study found that the level of Malay pedagogical leadership among Malay teachers post-Covid-19 is at a high level. Therefore, PdP can be implemented anywhere by using ICT such as the use of Google Classroom, WhatsApp, Facebook and Telegram or various other platforms to help students master learning outcomes. Teaching with the concept of combining traditional and virtual elements or blended teaching is becoming more and more popular for the sake of national education.

The findings of the study show that the level of Malay pedagogical leadership among Malay teachers post-Covid-19 is at a high level. Meanwhile, the level of technology used in the teaching and learning of Malay Language teachers



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post-Covid-19 is at a moderate level. Findings also show that the achievement of Malay Language always increases every year starting in 2020 until the year 202. This increase occurs because the level of pedagogical leadership of teachers is at a high level. Although the use of ICT by Malay language teachers is at a moderate level. This finding is in line with the findings of Simah (2021) who found that the combination of pedagogy and the use of technology affects students' academic performance. This finding is also supported by the findings of a study conducted by Dias and Ermer (2013) who said that a teacher should master the existing pedagogy and content to a form that is easier for students to understand. Therefore, pedagogical leadership and teaching approaches that suit the needs of students must be used by teachers to help change students' perceptions of learning. This shows that every teacher and school administrator is a pedagogical leader who plays an important role in determining common goals for the school (Muli et al., 2017). This is in line with the opinion of Misdi et al., (2019), which states that the leadership process is an activity that involves two parties, namely the leaders and subordinates.

## CONCLUSION

The transformation of education during the COVID-19 pandemic has successfully equipped teachers and students with all new skills to deal with the challenges of the 21st century in producing a generation that is highly knowledgeable, creative, critical, leader and able to communicate effectively. This is supported by the leadership of teachers who can master technology skills in order to ensure the continuity of the implemented PdP. Teachers should remain enthusiastic to continue to educate and try to deal with problems or constraints that exist in the online PdP implementation process. The study concludes that effective learning does not only occur when online technology is used to enhance the different levels of the learning process, but it also depends on the attitude and behaviour of the teacher in meeting the needs of the students.

However, online teaching must be built on trust and ensure fairness to students, especially from the aspect of the device used. Adopting a strategic approach online can meet the nature of Malay language learning. Dedicated teachers will have contingency and backup plans to deal with technology failures such as slow internet connections and unresponsive platforms so that students' achievement in Malay can be improved.

The study shows that teachers need to be prepared and have high pedagogical leadership in facing technological and pedagogical challenges during Covid-19. Teachers also need to be aware that the teaching process needs to consider the needs and diversity of students so that the achievement and level of mastery of students can be improved. In conclusion, the implementation of the ICT approach in Malay is able to help and train every student to learn optimally even in a new norm situation, including learning from home. The approach that is used online to some extent gives awareness to parents and the community about the existence of technology-based learning alternatives that have been introduced by the MoE in this new norm situation until post-Covid-19.

In summary, the level of achievement among students requires mastery of pedagogical leadership and the use of technology that is thoughtfully applied and planned by teachers in the implementation of teaching and learning.

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